



# How to install, uninstall and upgrade GeoVision Software

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## 1. Installing GeoVision Software

1. Go to the **Software Download and Upgrade** page on GeoVision Website:  
[http://www.geovision.com.tw/english/5\\_8.asp](http://www.geovision.com.tw/english/5_8.asp).
2. Select a product category for the software you want to download.

### Select a product category



3. The Download page has two sections: **Primary Applications** and **Supplemental Utilities**. Find the desired GeoVision software and click the **Download** icon to start download.

**The download links are not available in Brazil.**

IP Camera

**Primary Applications**

Product	NoDesBlank	IconLink
<b>GV-DVR/NVR</b>	V8590	DOWNLOAD
<b>GV-IP Camera Patch Files for GV-DVR/NVR</b> The patch allows you to connect GeoVision newly released cameras to GV-DVR/NVR.	N/A	DOWNLOAD
<b>GV-IP Device Utility</b> Searches the IP address of GV IP devices within LAN, upgrades firmware, backs up and restores settings and etc.	V8600	DOWNLOAD
<b>GV-Recording Server/GV-Video Gateway</b>	V1240	DOWNLOAD

**Supplemental Utilities**

Product	Version	Link
<b>GV-E-Map Server</b> Allows you to create multiple e-maps for GV IP devices and DVR/NVR systems.	V8590	DOWNLOAD
<b>GV-Multi View</b> A multi-channel viewer for watching up to 32 live cameras simultaneously.	V8590	DOWNLOAD
<b>GV-Remote E-Map</b> Allows you to activate and view E-Maps remotely.	V8590	DOWNLOAD

4. Open the downloaded file, run **.exe** file, and then follow the on-screen instruction to install the software.



## 1.2 Installing USB Driver

If you are using a USB dongle, it is required to install the USB driver. Insert the dongle to your computer, find the **Driver** section under the Video Management Software tab, and click the

**Download** icon  of **GV-USB Devices Driver**.

Driver	
Product	
GV-USB Device Driver	



### 1.3 Installing Required Components and Programs

Some GeoVision software is required to run with Microsoft .Net Framework, Chart Controls and/or DirectX End-User Runtimes. **Before running GeoVision software, make sure to install these components and programs as listed below.**

GeoVision Software	.Net Framework	Chart Controls	DirectX End-User Runtimes
<b>Vide Management Software</b>			
GV-DVR / NVR	O (3.5)	X	X
GV-VMS	O (3.5)	X	X
GV-CenterV2	O (3.5 SP1)	O	X
GV-Dispatch Server	O (3.5 SP1)	O	X
GV-Vital Sign Monitor	O (3.5)	X	X
GV-Control Center	O (3.5)	X	X
GV-Video Wall Server	O (3.5)	X	X
GV-GIS	O (3.5)	X	X
GV-Redundant/ Failover Server	O (3.5)	X	X
GV-Recording Server/ Video Gateway	O (3.5)	X	X
GV-Backup Center	O (3.5)	X	X
GV-Mobile Server	O (3.5)	X	X
GV-Web Report	O (3.5)	X	X
GV-SD Card Sync Utility	O (3.5)	X	X
GV-Edge Recording Server (for Windows)	O (3.5)	X	X
<b>Access Control</b>			
GV-ASManager	O (3.5)	X	O
<b>Digital Signage</b>			
Content Designer	O (3.5)	X	X
Content Schedule	O (3.5)	X	X



- To download and install **.Net Framework 3.5**, go to:  
<http://www.microsoft.com/en-us/download/details.aspx?id=21>.
- To download and install **.Net Framework 3.5 SP1**, go to:  
<http://www.microsoft.com/download/en/details.aspx?id=25150>
- To download and install **Microsoft Chart Controls**, go to:  
<http://www.microsoft.com/en-us/download/details.aspx?id=14422>
- To download and install **Microsoft DirectX End-User Runtimes (November 2008)**, go to: <http://www.microsoft.com/en-us/download/details.aspx?id=15805>
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**Note:** For **GV-Skype Video Utility**, it is required to work with Skype version 5.10.0.116.

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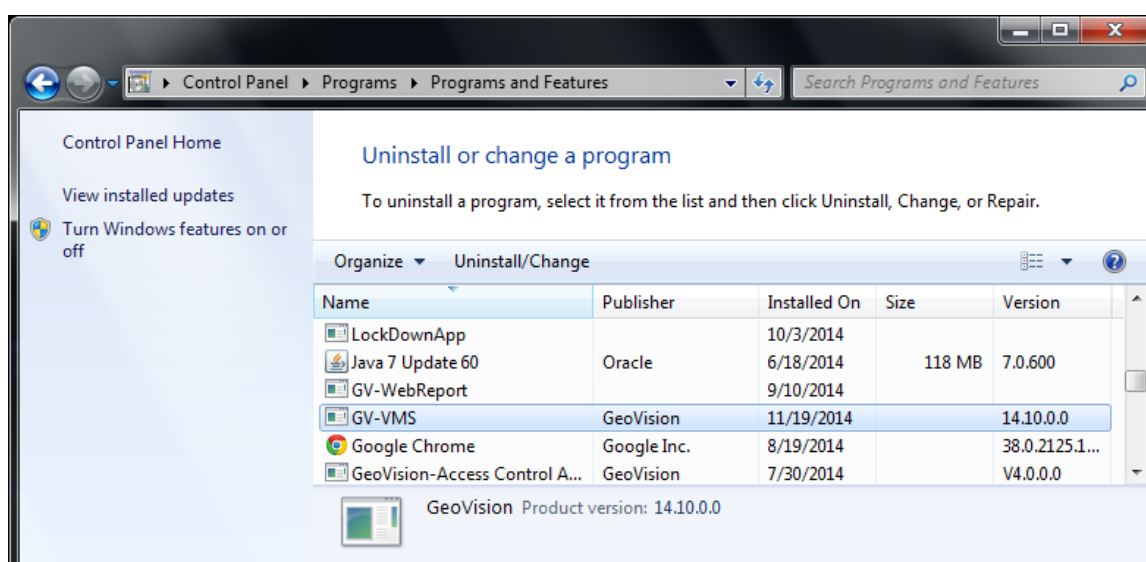


## 2. Uninstalling and Upgrading GeoVision Software

GeoVision will periodically release the software updates at our website. **Before installing software upgrade, make sure to uninstall GeoVision Software first.** GeoVision software and video files are stored on the separated drives. Uninstalling software will not remove your storage and setting files saved in the computer.

### To uninstall GeoVision Software:

1. Close any open programs because your computer will restart during the uninstalling process.
2. Click the **Start** button, click **Control Panel**, and then click **Uninstall a Program** under Programs.
3. In the list of currently installed programs, select the software you want to uninstall, (e.g. GV-VMS), and then click **Uninstall/Change**.



4. When you are prompted to confirm the program removal, click **Yes**.

### To upgrade GeoVision Software:

To upgrade, download the newest software from GeoVision's website and re-install on your computer: [http://www.geovision.com.tw/english/5\\_8.asp](http://www.geovision.com.tw/english/5_8.asp). For details, see *Installing GeoVision Software* earlier in the document. .